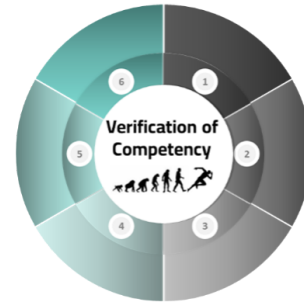


# Verification of Competency (VoC)

6 Steps to Shift from Compliance to High-Performance!

## 01 Identify Requirements

Understand your legal obligations for VOC, PCBU duties, compliance vs performance and risk of personal liability – facts vs myths!



## 02 Confirm Material Risk

Explore options for taking a VoC risk-based approach and the relationship with Critical Controls



## 03 Define Competency

Identify competency requirements and effective methods to enable learning and high performance



## 04 Build Assessments

Create methods to assess competency



## 05 Coach & Verify

Gain an understanding of leadership principles to coach, verify competency and build high-performance



## 06 Learn & Improve

Understand how to access additional resources and options to continually learn and improve.



	Compliance	Performance
Human Factors	 B1	 A1
Tick & Flick	 B2	 A2
	Past/Present Focus	Future Focus