CRITICAL CONTROL MANAGEMENT 5 STEP PROCESS

Critical Control Management enables organisations to better allocate resources. Targeting the critical few, assists boards, senior management and frontline operations to truly understand priorities, verify critical controls are effective and prevent catastrphic events.

FEFO
RISK | HEALTH | SAFETY

1 Identify Material Unwanted Events

- Confirm materiality thresholds
- Identify Material Unwanted Events (MUE)
- Ensure MUE are mapped to relevant work areas

2 Identify Critical Controls

- Complete bow-tie risk analysis or similar
- Identify potential causes and consequences
- Clearly identify critical controls

4 Verify Critical Controls

- Develop methods of veitifcation
- Set targets for work areas and relevant major hazards
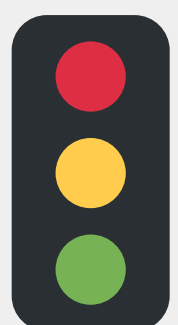- Evaluate and report on performance

3 Build Standards & Capability

- Define performance criteria
- Confirm right people, technology & resources
- Integrate critical controls into assurance activity
- Coach, training and build the right capability

5 Review, Lean & Improve

- Engage personnel, obtain feedback, adjust and share learning across work areas
- Review process and compare both intenrally and externally
- Recognise, clecebtrate success, learn and improve.

CRITICAL CONTROL MANAGEMENT CASE STUDY

Snr Safety at Speed

FEFO Consulting was engaged my a global property construction company to develop a set of High Risk Standards aimed at preventing fatal and catastrophic events.

JLL® **FEFO** CONSULTING

! Challenge

<10 weeks
Project Delivery

National Operations
conducting High Risk work

Expectations
on critical controls unclear

Solution

x4
Senior Safety experts mobilised at speed by FEFO Consulting

8
Virtual Bow-tie Risk Workshops across Australia

60+
employees participated in Risk Workshops

✓ Outcome

Avg 9
new Critical Controls identified for each High Risk activity

Clear Expectations
set for operations

Targeted Approach
by focusing on the critical few

22
High Risk Standards Developed <10 weeks

"FEFO lived up to their agile reputation..."
Janette O'Brien, Head of HSEQ, JLL

• Is your business taking a risk based approach and focusing on the most important areas?

• Does your business know how to conduct effective safety conversations?

• Is your board, senior managers and operations consistently verifying critical controls?